



ARROWHEAD
General Insurance Agency, Inc.

FOR IMMEDIATE RELEASE

ARROWHEAD'S WORKERS' COMPENSATION ARTISAN CONTRACTORS PROGRAM ANNOUNCES ITS NEW CLAIM SERVICING COMPANY

San Diego, CA, 06/10/2008 – Arrowhead General Insurance Agency's, Inc. Workers' Compensation Program and American Claims Management (ACM), a wholly owned subsidiary of Arrowhead, are pleased to announce ACM's new Workers' Compensation Department will begin accepting first loss reporting for Lincoln General Insurance Company's artisan workers' compensation program administered through Arrowhead effective today.

ACM added a workers' compensation department to their claim services to offer additional solutions for existing and prospective customers of Arrowhead. Future growth plans include seeking third party administrative services outside of Arrowhead's customer base.

"Starting our new workers' compensation claim service with Arrowhead and Lincoln General was an easy decision," said Scott Marshall, ACM's president. "Both companies have been longtime partners of ACM and have respected our great service and results. With our experience and superior services, ACM will make a difference in providing a valuable advantage to both Arrowhead and future clients."

Marshall, a veteran multi-line claims and managed care executive, has brought over 22 years of experience to ACM. He joined the company in early March and hired Deirdre Millwood, assistant vice president, who is leading the Workers' Compensation Department.

"We're making sure the transition for insureds is handled efficiently while working closely with the Arrowhead workers' compensation staff," said Millwood. "Communications have been sent and our team is preparing for assuming responsibility for all insured's claims previously handled by the prior claim company on June 16."

"This is a great value-add for our customers because we can offer a fully integrated product that will enhance service, quality and results," said Bill Trzos, Arrowhead's Commercial Division president. "We're looking forward to additional carrier partners utilizing ACM's services with our Workers' Compensation Program."

Arrowhead General Insurance Agency, Inc., headquartered in San Diego, is an independent national insurance program manager for commercial, personal and specialty products and is one of the largest privately held general agencies in the United States. Arrowhead's partnerships with strong insurance carriers provide stability for its nationwide network of producers. We invite insurance agencies and insurance companies from coast to coast to grow with us. ArrowheadGrp.com.

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