



ARROWHEAD Workers' Compensation



Not Your Typical GA

We are not your typical general agency. So, what makes us different and why should you be confident in placing your business with us?

Longevity – Established in 1983, we have diversified our products to ensure we can withstand all markets and provide our nationwide network of independent agents with stable insurance programs.

Strength – By teaming up with top rated, trusted and financially secure insurance carriers, we can proudly offer quality insurance products.

Claims – Bilingual specialists in workers' compensation claims provide an integrated approach based on immediate intervention and proactive guidelines to facilitate medical recovery and return to work.

Technology – Automation is our competitive advantage and online tools and resources for our business partners provide an efficient and streamlined business workflow.

Support Services – Our underwriters combined have 200+ years of experience and they work closely with our marketing and communications, technology services, accounting, legal, operations and customer service teams.

**GROW[®]
with us**

ARROWHEAD & EVEREST Agriculture Workers' Compensation Program



Arrowhead and Everest National Insurance Company have created an agriculture-focused workers' compensation product providing your clients with competitive pricing and exceptional underwriting, loss control and claims services.

Everest is an admitted "A+" (XV) rated carrier by A.M. Best Company

Target Agriculture Class Codes:

171	Field Crops
*0034	Poultry Raising, Egg Production and Hatcheries
2142	Wineries
*0050	Farm Machinery Operations
*0040	Vineyards
*0045	Orchards-Nut Crops
*0016	Orchards-Citrus

For a complete list of agriculture eligible class codes, visit arrowheadgrp.com/workerscompensation and choose any of our multiple carriers.

Contact

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Everest Loss Control Services

Everest loss control specialists provide informed advice on loss prevention issues for policyholders.

- Management consultation on safety and accident prevention
- Management and supervisory safety training
- Ergonomic services
- Assistance with developing, evaluating or improving various safety & health programs such as fleet safety, lab safety, and lockout tagout programs
- Injury & illness prevention program review/development
- Management safety accountability systems
- Loss analysis & trending
- Return to work programs
- Safety training video library
- Onsite hazard assessments
- Accident investigations

Additional Resources and No-Cost Publications

- Model injury and illness prevention programs
- Over 200 model safety and health programs
- Sample safety accountability systems for managers and supervisors
- A model return to work program
- A model fleet safety program
- Loss control alerts on numerous loss prevention topics

GROW®
with us

ACM – Claims Services

American Claims Management, Inc. (ACM) is a national third party administrator that specializes in customized claims services.

- Experienced and bilingual staff
- Lower caseloads for personalized care
- Specialized claims service teams for medical only, indemnity and catastrophic loss handling
- Dedicated adjusters on large accounts with quarterly claims reviews
- Employee satisfaction and performance standards
- Onsite ACM introductions
- Meet and greets with dedicated claims team

Faster Results With Online Services

- 24-hour claims reporting
 - Telephonic
 - Online at ACMclaims.com
- Brokers can access real-time loss runs and updated action plans
- Paperless claims handling and processing
- Advanced reporting service capabilities

Cost Containment Solutions

- Managed care services
 - Utilization review
 - Medical bill review
 - Telephonic case management
- Return to work services
- Recovery services for subrogation and contribution
- Fraud and investigative services
- Quality assurance review and audit services