



ARROWHEAD
General Insurance Agency, Inc.

Quick QUOTE

Frequently Asked Questions

AM I SIGNED UP TO USE QUICK QUOTE?

You must be an Arrowhead producer with access to the Workers' Compensation Program. If you are not an Arrowhead Producer, please complete the online application at ArrowheadGrp.com/becomeaproducer.

For the Arrowhead Producers who have access to the Workers' Compensation Program, there is no action required to be setup for Quick Quote.

To login to ArrowheadExchange.com, you will need your producer code, username and password. Check with your agency administrator to see if you are already set up with a username and password. If not, please E-mail the following to Arrowhead's Tech Support (TechSupport@ArrowheadGrp.com) to request your username and password:

- Producer's first and last name
- Producer's E-mail
- Producer code or agency name
- Last four digits of company Tax ID
- Contact phone number

WHAT IS THE AGENCY MANAGEMENT SYSTEM BRIDGE?

Arrowhead has teamed up with a company named Appulate to provide your agency with software you can install on your PC that will populate the information from your ACORD form directly to ArrowheadExchange.com with the click of a button. It is comparable to installing a print driver.

Contact your IT department or the Arrowhead Technical Support Department at TechSupport@ArrowheadGrp.com for assistance with the installation process.

CAN I QUOTE AND THEN REQUEST TO BIND?

Yes. If the account qualifies for Quick Quote, you will receive a quote package to present to the insured. Once they accept the quote, you can request to bind online. (See requirements below.) Upon approval, you will receive the bind confirmation letter with the policy number.

Request to Bind Online Requirements

1. Log in to ArrowheadExchange.com
2. Search for the client and select the action Request to Bind
3. Confirm information and upload required documents:
 - System generated and signed ACORD 130 application
 - Three years of currently valued loss runs (within 90 days of effective date)
 - Copy of deposit check
4. Submit to underwriter

CAN I SUBMIT ACCOUNTS ONLINE THAT WON'T QUALIFY FOR QUICK QUOTE?

Yes. You can benefit from the ease of doing business online via ArrowheadExchange.com, which provides quicker turnaround for all premium levels as long as the account is new business to Arrowhead and located in California.

Exception: All renewal and business outside of California will need to be E-mailed to our Submissions Department at WCsubmissions@ArrowheadGrp.com.