



ARROWHEAD Personal Auto

California Personal Auto Quick Reference Guide

This document is an overview of the QBE Personal Auto program and is subject to change. Please refer to the underwriting guidelines found in our Document Center at ArrowheadExchange.com for additional program rules and procedures.

	Topics	California QBE Auto Program	
 Driver	Exclude Spouse	Yes	
	SR22 Eligibility	Named Insured or Spouse	
	SR22 Options	Owner's Filing & Operator Filing	
	Expired or Suspended License	Yes, with ability to run MVR / No GDD	
	Marriage Certificate Required	No	
	Exclude Registered Owner	No	
	International License	Yes	
	Acceptable Business Use	Marketing Rep, Real Estate, Agent, Salesman, Tradesman who do not visit more than three job sites per day	
 Vehicle	Annual Mileage	As Stated by Insured	
	Comp Cov w/ Existing Damage	Yes, cost to repair < \$1,000	
	Vehicle ACV Limit	Up to \$40,000	
	Out of State Registration	Yes	
	Salvaged Vehicles with OTC	Must be CA GD	
	Lifted / Lowered	No more than 3", unless GD	
	Inspection Needed w Comp/Coll	Yes, inspection retained by producer	
	One Ton Trucks	No, Max 3/4 Ton or 1,500 LBS	
 Payment	Max Vehicles Per Policy	4 vehicles per policy	
	Late Payments	Yes, within 30 days (with a lapse + Fee)	
	Future Effective Dates	Yes	
	Down Payment Options	EFT 6 month 17% down 12 month 8% down	NON-EFT 6 month 20% down 12 month 12% down 12 month 20% down
	Down Payment Methods	EFT, credit card, insured e-check	
	Installment Methods	EFT, check, credit card, insured online pay, phone pay	
	Insureds Payment Methods	Mail or insured online, phone pay	
Policy Terms Available	6 & 12 month terms		
 U/W	Clue Report	No	
	Credit Report	No	
	\$ Required for endorsements	No	
	Required Documentation upon submission	Signatures and no-fault retained by producer	
	Discounts	Multicar, good driver, renewal, mature driver	

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ARROWHEAD General Insurance Agency, Inc.

701 B Street, Suite 2100 | San Diego, CA 92101 | 800.669.1889 x8733 | CA License #0699809



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PERSONAL AUTO CONTACT INFO

MAIN CONTACT

800.333.5553

FAX 800.405.2014



BILLING AND CUSTOMER SERVICE

Policy Info:

800.333.5553 Option 3

Automated Policy Information:

800.447.1889

MARKETING

800.669.1889 x8733

FAX 619.881.8744

Email MarketingInfo@ArrowheadGrp.com

TECH SUPPORT

800.333.5553 x6844

E-MAIL TechSupport@ArrowheadGrp.com

HOURS OF OPERATION: M-F 6 AM - 5 PM PST

CLAIMS

Claim Administration:

American Claims Management

Address: P.O. Box 9060, Carlsbad, CA 92018-9060

TEL 800.285.2524 | **FAX** 760.827.4844

Report an Auto Claim Online:

ACMclaims.com

PAYMENTS

Mail Payments to:

Attn: Arrowhead Personal

Auto Payments

P.O. Box 9064

Carlsbad, CA 92018-9064

Online Payments:

ArrowheadExchange.com

Pay By Phone:

800.447.1889



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