



Arrowhead General  
Insurance Agency, Inc.

# COMMERCIAL AUTO

## STATUS OR QUESTIONS

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Submissions, Renewals, Endorsements, Billing or Accounting  
866.401.2111 x2230

## SUBMIT A SUBMISSION AND/OR REQUEST AN ENDORSEMENT

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[www.ArrowheadExchange.com](http://www.ArrowheadExchange.com) for the following:

- Submissions with 10 or less power units
- Scheduled Additional Insured, Waiver of Sub and Primary Wording

[Commercial@ArrowheadGrp.com](mailto:Commercial@ArrowheadGrp.com) for the following:

- Submissions with 11 or more power units
- All other endorsement requests not mentioned above

## REPORT A CLAIM

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**National General Claims**  
888.215.7456

## ASSISTANCE WITH LOG-IN

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**Tech Support**  
800.669.1889 x 6844

## REQUEST LOSS RUNS

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[LRR@ArrowheadGrp.com](mailto:LRR@ArrowheadGrp.com)

## MARKETING CONTACTS

### CALIFORNIA

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**Todd Drake**  
800.333.5553 x6911

### GEORGIA

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**Brad Bennett**  
404.909.5353  
**Tracy Payne**  
404.693.2990

### TEXAS

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**Thad English**  
770.331.9954

## UNDERWRITING CONTACTS - NEW BUSINESS & RENEWALS

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### Large accounts - UW Supervisor

**Angelica Casana**  
866.401.2111 x2363  
[ACasana@ArrowheadGrp.com](mailto:ACasana@ArrowheadGrp.com)

### Premium up to \$25,000

**Jacqueline Turner**  
866.401.2111 x2364  
[JTurner@ArrowheadGrp.com](mailto:JTurner@ArrowheadGrp.com)

### Premium \$25,000 - \$50,000

**Jasmin Divino Cortez**  
866.401.2111 x7189  
[JDivinoCortez@ArrowheadGrp.com](mailto:JDivinoCortez@ArrowheadGrp.com)

### Texas & Georgia Accounts

**Chamel Scott**  
866.401.2111 x2402  
[CScott@ArrowheadGrp.com](mailto:CScott@ArrowheadGrp.com)

## MAKE A PAYMENT

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Policyholders' Access: [www.arrowheadexchange.com](http://www.arrowheadexchange.com)

### Arrowhead General Insurance Agency, Inc.

Attn: Commercial Division Payments  
P.O. Box 9007  
Carlsbad, CA 92018

(Make checks payable to: **Integon National Insurance Company**)



**ARROWHEAD**  
General Insurance Agency, Inc.

## ELIGIBLE CLASS CODES

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- Agri-business (no hay, livestock or milk hauling)
- Air Conditioning Contractors
- Alarm Systems Dealers/Installers
- Apartment Complex Operations
- Appliance & Accessories Installation
- Apron, Linen & Towel Supply - No home delivery
- Auctioneers
- Baggage/Luggage Transfer
- Bakeries-Wholesale distribution
- Banks/Financial Institutions/Insurance Firms
- Bar / Restaurant Suppliers
- Book or Magazine Distributor
- Bottled Beverage Distributor
- Building Materials Distributor
- Cable/TV Service / Installation
- Canneries, Packing Plants, Frozen Food Delivery-Wholesale
- Carpentry Contractors
- Carpet & Upholstery Cleaning
- Carpet Installation
- Catering Ops (Excl. Airport Ops)
- Ceiling & Wall Installation Contractors
- Chimney Cleaning
- Clothing Distributor & Stores
- Coffee/Snack Vendors - Wholesale Delivery
- Computer Software Programmers
- Construction Materials Distributor
- Concrete Construction
- Consultants
- Contractors Residential / Commercial
- Diaper Services
- Distributors, NOC (excluding hazardous materials)
- Door, Window Installation
- Driveway, Parking Area or Sidewalk Paving
- Drycleaners
- Drywall or Wallboard Contractors
- Electrical Contractors
- Elevator Contractors
- Engineering Consultants, Architectural Services
- Exterminators/Fumigation/Pest Control
- Fabric Distributor
- Fence Erection Contractors & Dealers
- Film Delivery-No time restraints
- Fire Extinguisher Sales & Service
- Fire Sprinkler Design / Install
- Firewood Delivery Retail/Wholesale
- Fish & Seafood Distributors
- Floor Covering Installation
- Florists
- Fumigation Operations
- Funeral Homes no Hearse
- Furniture Dealer NEW
- Furniture Repair/Installation
- Geophysical Exploration (no explosive transport)
- Glass Dealers & Glaziers
- Grocers- Wholesale / Retail
- Hardware & Lumber Stores
- Health Maintenance Organizations (Exclude non-owned auto)
- Heating & Air Conditioning Contractors
- House Furnishings Installation
- HVAC Contractors
- Ice Dealers-Wholesale
- Insulation Installation & Removal Contractors (No Asbestos Removal)
- Interior Design & Decoration
- Janitorial Services
- Land Grading Contractors
- Landscape Contractors
- Lawn Care Services
- Linen Supply & Laundry Supply-Wholesale/Retail
- Manufacturing Risks (No Auto or Chemical Manufacturing)
- Masonry / Stone / Tile-setting
- Meat Distributors
- Medical or Dental Labs
- Medical, Dental Hospital Equipment Suppliers
- Farming and Ranching Ops (no hay, livestock or milk hauling)
- Metal Works Installation-Decorative or Artistic
- Office Supply Stores
- Oil & Gas Well Service (no drilling rigs, petroleum or waste hauling)
- Painting Contractors
- Paper Dealers / Distributors
- Paperhanging Contractors
- Photographers
- Pipeline Construction
- Plumbing & Heating Equipment Suppliers
- Plumbing Contractors
- Power Washing Contractors
- Produce Delivery- Retail & Wholesale
- Property Owners
- Real Estate Developers, Owners & Managers
- Refrigeration Systems Dealers, Distributors, Repair or Service
- Remodelers
- Restaurants (No delivery)
- Retail Stores (No time-constrained delivery)
- Roofing Contractors
- Security Guard Operations (Unarmed, Non-emergency)
- Siding & Decking Installation
- Sign Erection and Fabrication
- Specialized Delivery (No time constrained delivery)
- Sporting & Recreational Goods Dealers or Distributors
- Tool Distributors
- Travel Agencies- Non Tours
- Tree Trimmers
- Vending Machine Service
- Water Hauling- Bottled & Tank
- Water Well Drilling
- Waterproofing Contractors
- Welding/Brazing/Cutting Contractors
- Wood Chip Hauling

## COMMERCIAL AUTO INELIGIBLE OPERATIONS / RISKS / VEHICLES

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- A risk that has no active, eligible business operation
- Airport work involving hangars, runways, jet-ways, baggage or security systems
- Antique and classic vehicles
- Any tank trucks with glass lined tanks or milk transports
- Asbestos goods manufacturers
- Auto Dismantlers
- Auto Transport Ops- No Wrecker or Towing Trucks - Service vehicles only
- Blasting operations
- Bridge, street, road or highway projects
- Building or structural raising, demolition, or moving
- Buses/Limousines/Taxi Cabs/Tour Operators/Van Pools (All Types except hotel shuttle vans)
- Caisson or cofferdam work
- Chemical, industrial, steam or natural gas operations
- Cherry pickers
- Courier and Messenger Services
- Commercial Auto Ineligible Operations / Risks / Vehicles
- Commercial type vehicles with physical damage coverage valued more than \$150,000
- Concrete Ready-Mix Trucks
- Dam, reservoir, dike, levee, or revetment work
- Debris removal for hire
- Demolition operations
- Dredging operations
- Emergency operations
- Gas main or gas utility construction
- Gas stations - any work related to pumps, gas lines, canopies, aprons or repaving
- Guniting or shot-crete work
- Hauling, transportation or moving logs
- Heavy machinery or equipment installation or repair
- High performance vehicles
- High voltage transmission lines
- Ice Cream Vendors
- Kit cars
- Lead or iron manufacturers or hauling
- Manufacturing or exposure to pollutants, e.g., asbestos, lead, and chemicals
- Manufacturing, bulk storage, handling or distribution of fuel oil, gas, petrochemicals, waste, or other hazardous materials
- Mining operations
- Motorcycles & All Terrain vehicles
- Operations that include Dirt, Sand & Gravel Hauling and/or for-hire
- Railroad operations including service contractors
- Recreational Vehicles including Truck mounted campers, RV's, Motorhomes, etc.
- Recycling Operations or for Hire
- Repossession of vehicles
- Restaurant/Fast Food Delivery
- Snow removal on public streets, roads, or highways
- Stone crushing or quarry operations
- Street cleaning or sweeping
- Tandem/Dual Trailer Hauling
- Towing and/or Tow Trucks
- Transport of farm laborers
- Transport of hazardous material, oil or flammable material
- Transport of septic tank waste
- Trucking Operations - light or medium service trucks or private passenger autos registered to the business
- Truckers transporting goods, materials, or commodities for hire
- Vehicles not manufactured for sale in the USA
- Vehicles over 30 years old
- Vehicles used to transport more than four (4) people
- Vehicles with a salvage title
- Vehicles with man-lifts, cranes or booms with over 10,000 lbs of lift capacity or
- Waste disposal (Garbage/Trash collecting and hauling operations; Junk dealers; Recycling; Any other waste disposal)
- Wrecking operations