

Audit Information

All Workers' Compensation policies are subject to a final audit. Arrowhead and its audit vendors conduct voluntary, telephone and physical audits depending on the written premium and carrier.

AUDIT WORKSHEETS

We bill up to 300% of the estimated premium for non-compliance of audits.

AUDIT DISPUTE

To dispute a final audit, the policyholder must submit a formal letter on company letterhead, signed by an officer, along with supporting payroll records. Indicate specifically what is being disputed and provide supporting records.

Classifications:

Specify the employee(s) in question, their payroll(s), and a detailed description of their specific duties.

Payroll:

Provide supporting payroll records and/or documentation.

Dual Wages:

Supply time cards and corresponding paystubs for the employee(s) in question.

Send your dispute to:

Email: WCAudits@ArrowheadGrp.com | Fax: 619.744.8365 (Attn: WC Audits)

CONTACTS

Request final audit payment plans

Payment Options: 619.881.8728

Inquire about final audit bills, return check inquiries and copies of final audit invoices

Customer Service: 866.401.2111 x2212

HELPFUL TIPS

Final Audit Document: [How to Avoid Premium due to Final Audit](#)