



KAISER ON-THE-JOB® MODEL OF CARE: ROLE OF THE PRIMARY TREATING PHYSICIAN (PTP) AND ACCESS TO CARE

Kaiser On-the-Job® provides a patient-centered, physician-led approach for treating work-related injuries. Patients receiving care in our dedicated Occupational Medicine Department have a Primary Treating Physician (PTP) leading all facets of care focused on their recovery.

Access to care is obtained by patients contacting the Kaiser On-the-Job (KOJ) Clinic at the location where they wish to access care. All contact numbers for scheduling appointments with physicians at our KOJ Clinics are found on the Medical Provider Network (MPN) List distributed to all contracted customers or their representatives on a monthly basis.

KOJ clinics will facilitate the selection of PTP Physicians. The PTP will facilitate any needed specialty referrals for the injured worker. Specialist appointments are typically provided within 20 days or less of referral.

Kaiser Permanente specialists are Secondary Treaters and will only see patients by referral from an MPN designated Primary Treating Physician. The MPN designated PTP referring physician to a Kaiser Secondary Treater does not have to be a Kaiser Permanente physician.

KOJ PTPs can be sure to provide access to all care needed, including specialty care in an efficient manner within our organization.

KOJ PTPs will arrange referrals for specialty care when needed and if authorized by the MPN Claim Administrator.