

Loss Run Reports and New Loss Reporting

Loss Run Reports

Loss runs may be requested via email at LossRuns@ArrowheadGrp.com

Requests must include:

1. Policy number
2. Insured name
3. Effective dates for loss runs

We commit to completing your request within 2 business days.

Note: Due to privacy laws, the Loss Run Reports can only be released to the policyholder or producer on the account.

New Loss Reporting

QBE will continue to handle claims for the small commercial book. They provide 24/7 access through the following methods:

1. Email: NewLossQBE@US.QBE.com
 - a. You will receive an automated response confirming receipt and an identification number that can be used to track the submission
2. Phone: 844-723-2524
 - a. Phone submission can provide the caller with a claim or reference number at the conclusion of the call
3. Fax: 888-732-7567